



Kemper Corporation
12926 Gran Bay Parkway West
Jacksonville, FL 32258
kemper.com

March 13, 2014

Mark Chappell
Vice President
Total Office Solutions

Dear Mark,

I would like to extend a very big thank you to the guys that came out to Kemper today. They were very accommodating and patient with the extra work that I needed done. Their work is very professional and their customer service was outstanding! Please give those guys a big thank you!

A handwritten signature in black ink that reads 'Amanda Miller'.

Amanda Miller
Office Services Supervisor
904.245.5918